

FOI Response Document

**FOI10438**

Thank you for your request under the Freedom of Information Act 2000 about ***Broadband ICT Provision to Schootls*** received on ***1st August 2017***:

We have considered your request and enclose the following information:

1. **How many schools do you currently provide a central Internet service to?**

128

1. **Contract renewal date for these establishments?**

Schools SLA’s are renewed annually

1. **Services retender date?**

The internet services provided to school comprise of a combination of products and services as part of the council’s core network infrastructure. These elements will all have different retender dates.

1. **Notice period a school has to give to change to an alternative provider**

At least 1 month

1. **Are there any plans to step away from delivering central connectivity service to schools in the next 3 years?**

Not at the moment

1. **Broadband provider e.g. Virgin Media/BT**

PSBA and Virgin Media

A Connection type e.g. ADSL, FTTC, EFM  
Fibre

B Bandwidth e.g. 100Mbps, 10Mbps

1Gbps

1. **What are the different elements that comprise the central connectivity service?**

* Managed Private Data Circuit
* Enterprise Perimeter Security
* Network Traffic Management
* Internet Service
* Internet Content Filtering & Virus Scanning
* Corporate Active Directory & Email Service
* Enterprise Email filtering and security
* Corporate Intranet Service
* Anti-Virus and End-Point Protection
* Core Network Support
* Wireless Network Support
* SIMS Licensing
* SIMS Training & Support
* Service Desk Call Management
* Inventory Service
* SLA Code of Connection
* Core Infrastructure Running Costs
* Office 365 E1 Support

1. **Do you provide access to central systems independent of who the school uses as their broadband supplier?**

Central systems can only be accessed via the corporate provided network link.

1. **How many of your schools are converting to academies or trusts?**

None of our schools are converting to academies or trusts.

1. **If you do not offer a central service do you have any approved partners that you use? If so please list the approved partners?**

We offer a central service

If you have any queries or concerns, please do not hesitate to contact us.

Please remember to quote the reference number above in any future communications.